






Support with Housing and Homelessness



Please note that information can change at any time. Please contact the organisation for further details or search the following websites for more options



cornwall-link.co.uk/

www.supportincornwall.org.uk/

Organisation	Description	Contact Details	Covid 19 Restrictions
Cornwall Council	<p>If you would like to make a comment or have a question for any of the following topics, please use the form on the website:</p> <ul style="list-style-type: none"> • alarms for older and disabled people (for our tenants) • council housing • homelessness • social housing • housing allocation • housing register • right to buy • tenant services (for our tenants) • neighbour nuisance (for our tenants) 	<p>https://www.cornwall.gov.uk/council-and-democracy/contacting-the-council/contact-us-online/contact-the-housing-service/</p> <p>0300 1234 161</p>	

<p>Cornwall Housing Including: Housing Options Homechoice</p>	<p>Housing Options – Information & Advice – Casework - early intervention and the prevention of homelessness, and specialist advice services including:</p> <ul style="list-style-type: none"> • Young people (aged 16-24) • People fleeing or experiencing domestic abuse • Single homeless and those at risk of rough sleeping • People with mortgage difficulties • Landlords • Assessment and signposting/referrals to specialist providers, such as support <p>Housing Needs – management of the Housing Register, administration of the ‘Homechoice’ choice-based letting scheme and the referral of applicants to the partner landlords (Housing Associations/Registered Providers) in accordance with the Council’s Allocations Policy.</p> <p>Homelessness – an emergency service covering the assessment and investigation of applications received under the Homelessness legislation.</p> <p>Temporary Accommodation and Move-on Team – a specialist team dedicated to working with customers who are being assessed as homeless or who are homeless and who are being provided with temporary accommodation. This team manages temporary accommodation, moves on into the private sector or social housing, and works with</p>	<p> Open: Monday to Friday 9am -5pm</p> <p> Telephone: 0300 1234 161</p> <p> Email: info@cornwallhousing.org.uk</p>	<p>Please be aware that we have some restrictions to our service in line with current government guidelines but we will try to help you.</p>
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<p>Cornwall Housing Options Ctd</p>	<p>some complex groups across a range of partners to enable successful move-on from temporary accommodation.</p>		
	<p>We offer free, independent, confidential and impartial advice to individuals on their rights and responsibilities including housing issues.</p>	<p>https://www.citizensadvice.org.uk/housing/</p> <p>If you would like to call us, our Telephone Access Centres operate Monday – Friday, 10.00am until 4.00pm. The number to dial is 03444 111 444. When you call your details will be taken and you will receive a Gateway Assessment interview, to help us assess your situation and get you the advice you need.</p>	<p>No face to face meetings at the moment</p>
	<p>Support for housing, benefits, private rented, homelessness prevention and homechoice.</p> <p>Also part of the Empowering Independence Outreach Project supporting independent living for people with complex needs.</p>	<p>Gateway Information Line 07710 709527 Mon-fri 9am-12pm</p>	<p>Mostly telephone contact at the moment.</p>

	<p>Support with Homelessness ,Private renting Tenancy deposits, Repossession, Eviction, Repairs, Benefits, Council housing</p>	<p>Helpline 0808 800 4444</p> <p>https://england.shelter.org.uk/get_help</p> <p>Our helpline is open every day of the year: 8am - 8pm on weekdays 9am - 5pm on weekend</p>	
	<p>StreetLink exists to help end rough sleeping by enabling members of the public to connect people sleeping rough with the local services that can support them.</p>	<p>Referral via website</p> <p>https://www.streetlink.org.uk/#</p>	
<p>St Petrocs</p>	<p>If you, or anyone you know, is in a housing crisis in Cornwall and might be facing homelessness, call our advice line</p> <p>We provide confidential advice and support on homelessness issues. Call our advice line and one of our team members will be able to help you.</p>	<p>St Petrocs Advice Line 01872 264153 home@stpetrocs.org.uk</p>	
<p>St Petrocs Nos Da Kernow</p>	<p>Focusing on trying to stop individuals becoming homeless in the first place. Support involves helping people to sustain tenancies or finding solutions to rent arrears issues. No First Night Out and No Second Night Out schemes which provide emergency accommodation for individuals who have just become homeless.</p>	<p>Nosdakernow@coastlinehousing.co.uk 01209 200278 Monday – Friday 9am-5pm</p>	

<p>Cornwall Refuge Trust</p>	<p>Cornwall Refuge Trust provides refuge accommodation for women, men and children who have escaped domestic abuse, offering them a safe and supportive environment in which to recover from their experiences. We offer support and advice, empowering victims and survivors of domestic abuse to create or maintain a safer and happier future.</p>	<p>24 Domestic Abuse Helpline</p> <p>01872 225629</p> <p>PO Box 80, Truro, Cornwall, England, TR1 1YZ Tel: 01872 277814/ 01872 225629 OPENING HOURS: Monday - Friday: 9am - 5pm Saturday & Sunday: CLOSED</p>	
<p>The Norda House Project</p>	<p>Supporting Male victims of domestic abuse. The Norda House Project provides a safe haven for men who are trapped in abusive relationships. Men who stay at the Norda House refuge will receive counselling and emotional support, alongside help with the practicalities of moving on.</p>	<p>https://nordahouse.org/</p> <p>01872 321575</p> <p>info@nordahouse.org</p>	

